Request for Investigation

Your options for requesting an investigation

- Initiate an investigation at https://dispute.transunion.com or
- Complete and return this form to the address at the end of this form

Once you submit your dispute:

- TransUnion will contact the company that provided the information (lender or public record source) with a request to verify the accuracy of the information.
- The company will then advise TransUnion whether any changes should be made to the information.
- Upon conclusion, usually within 30 days of the date we receive your request, a report reflecting the results of the investigation will be mailed to you via first-class U.S. mail. Please allow 3-5 business days for mail delivery following the completion of our investigation.

Step 1 - Enter Personal Information

Please enter the following required information:

Name	File Number (FIN)
Other Name(s)	
Address	
(
Telephone Number(s)	Employer / /
Social Security Number	Date of Birth (mm/dd/yy)
Driver's License Number	

Step 2 - Enter Investigation Details

Please provide details on why items on your credit report may be inaccurate. Use additional space on the back of the page if necessary.

Company Name:	Company Name:
Account #:	Account #:
This information is inaccurate because:	This information is inaccurate because:
☐ This is not my account	☐ This is not my account
☐ I have never paid late	☐ I have never paid late
☐ This account is in bankruptcy	☐ This account is in bankruptcy
☐ This account is closed	☐ This account is closed
□ I have paid this account in full	☐ I have paid this account in full
☐ I paid this before it went to collection or	☐ I paid this before it went to collection or
before it was charged off	before it was charged off
□ Other:	□ Other:



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Account #: This information is inaccurate because: This information is inaccurate because: This is not my account I have never paid late This account is in bankruptcy This account is closed This account is closed
☐ This is not my account ☐ I have never paid late ☐ This account is in bankruptcy ☐ This account is closed ☐ This account is closed ☐ This account is closed
 ☐ I have paid this account in full ☐ I paid this before it went to collection or ☐ before it was charged off ☐ Other: ☐ Other: I have paid this account in full ☐ I paid this before it went to collection or ☐ before it was charged off ☐ Other:

Step 4 - Return this form to:

TransUnion Consumer Solutions P.O. Box 2000 Chester, PA 19022-2000

